

# GIVE YOUR FAMILY MORE COVER AND LESS TO WORRY ABOUT

## FAMILY FUNERAL PLAN

A FUNERAL PLAN  
THAT COVERS  
UP TO 21 MEMBERS  
OF YOUR FAMILY



Take a leaflet or speak to a consultant to find out more

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Give you and your family the peace of mind to celebrate your life with the **ubank** Family Funeral Plan. This means they won't have to pay for your burial, or for the burial of other members of your family included in the policy. Give them the chance to deal with their grief and not suffer financially in the process.

**You can cover yourself and up to 21 members of your family.**

## **What is a ubank Funeral Plan?**

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It's simple:

- You pay an amount every month to cover yourself and members of your family
- If you or a family member passes away, we will pay you an amount of money
- You can use this money for the funeral, the flowers, catering, transport, or any other costs you may have because of the funeral

## **Why a ubank Funeral Plan?**

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**One policy, more cover!**

**It's flexible.**

You decide which plan with which options works for you and your family.

**It covers more than just you.**

You can add your partner and up to **5** of your children.

**Look after your extended family.**

You can add your parents, your parents-in-law and other extended family members.

**Monthly premium.**

Only pay for the people you have chosen to be covered in your policy.

## **What does the ubank Funeral Plan offer me?**

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**Optional Extras:**

**Memorial Benefit**

We will pay out an amount of money to help with the costs for unveiling the memorial, one year after your death. This option comes at an extra cost which will be added to your monthly premium.

**Accidental Death Benefit**

This means you are covered for death if you die from an accident from the day you sign up. There is no waiting period during which you will not be covered. This option comes at an extra cost which will be added to your monthly premium.

### Monthly Provider Benefit

The monthly provider benefit will also pay a fixed lump sum of money in monthly amounts for 12 months after your death. This option comes at an extra cost which will be added to your monthly premium.

### Premium Waiver Benefit

If you die before the age of 65, your partner and children will not have to pay the premiums for the policy until one month after your 65th birthday. A family member will need to pay the monthly premiums after this date to make sure your family continues to be covered. This option comes at an extra cost which will be added to your monthly premium.

## How do I apply?

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- Ask your **ubank** consultant to give you the application form
- Make sure you have your proof of identity and the birth dates of the family members you want to have covered
- Remember to state your relationship with every family member on the policy. You will also need their contact details if they are over 18 years of age
- You will need to be under the age of 65 to apply
- Please bring proof of your physical address (not older than 3 months)

## Proof of identity for when you apply

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**Please bring one of the following:**

### South African citizens:

- A green bar-coded South African ID book or a South African ID smart card

### Non-South African citizens with permanent residency (from Lesotho, Botswana, Mozambique, Swaziland & Zimbabwe):

- A green bar-coded South African ID book or a South African ID smart card

### Non-South Africans who work here and have a work permit:

- Unfortunately we do not cover non - South African residents

## How do I claim?

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Please contact Hollard on **0860 448 222** or visit a **ubank** branch if you want to make a claim.

### Documents required:

#### Natural death claims

- A certified copy of the death certificate
- A fully completed BI-1663/BI-1680 form that you can get from the mortuary or A DHA – 1663/BI-1680 form that you can get from the Department of Home Affairs
- A valid identity document of the person making the claim
- A valid identity document of the person who will be receiving the money
- Bank account details of the person who will be receiving the money

#### You can also email Hollard on:

**Claims:** lifeclaimsadmin@hollard.co.za

**Administration:** hpsadmin@hollard.co.za

**Complaints:** hpscomplaints@hollard.co.za

**A claim must be submitted in writing within 180 days from the date on which the person passed away.**

## Talk to us

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For more information speak to your **ubank** consultant at your branch, or call **086000 8322**.



**Hollard.**

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   @ubankSA 086000 8322 [ubank.co.za](http://ubank.co.za)

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