

Effective
30 June
2020

OTHER KEY TRANSACTIONS		
Full statement enquiry (Customer Call Centre)		R16.93
Debit order		R17.50
Debit order rejection		R17.50
Stop payment instruction		R17.50
Disputed debit order (within 40 days)		R40.35
Disputed debit order (after 40 days)		R94.48

OTHER BANKING CHANNELS		
CELLPHONE BANKING		
SMS ME notification		R0.50
Monthly subscription		-
Balance enquiry		R0.85
Airtime purchase		R1.01
USSD		
Balance enquiry		FREE
Registration / Activation		FREE
Payments		
Ubank to Ubank (Same customer)		R4.00
Ubank to Ubank (Another customer)		R4.70
Ubank to other foreign international payment		R4.70
Airtime purchase		R0.50
Bill payments		R0.50
SMS ME notification		R0.50
Email notification		R0.50
Payment limit changes on mobile		R0.50
Mini transaction statement		R0.50

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Business Account Pricing Guide 2020



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ubank Ltd Reg No. 2000/013541/06. ubank is an authorised financial services (FSP No.14740) and registered credit provider (NCRCP21).



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The fees are applicable for all Business Accounts except where stated for specific accounts.

TRANSACTIONS		Fees inclusive of 15% VAT	
AT THE ATM	ATM TRANSACTIONS (at a Ubank ATM)		
	Withdrawal	R5.55	
	Balance enquiry	R1.50	
	Insufficient funds	R2.50	
	Mini statement	R2.67	
	ATM SASWITCH TRANSACTIONS (at other banks ATMs)		
	Withdrawal R0 - R400	R22.00	
	Withdrawal R401 - R1,000	R38.00	
	Withdrawal R1,001 - R1,999	R59.46	
	Withdrawal > R2,000	R86.19	
	Balance enquiry	R4.81	
	Insufficient funds	R4.00	
	International transactions		
	Withdrawal (excl % of value)	R50.00	
	Balance enquiry	R7.39	
	Insufficient funds	R13.78	
	AT THE SHOPS	POINT OF SALE (POS) TRANSACTIONS	
		Purchase	R2.50
		Purchase with cashback	R2.50
Insufficient funds		R2.46	
International transactions			
Purchase (excl % of value)		R22.73	
Insufficient funds		R13.78	
Balance enquiries			
Check balance using a debit card (POS)		FREE	
EASYPAY & SAPO DEPOSITS			
Easypay cash deposit (excl % of value)		R13.08	
SAPO cash deposit	R14.75		

CASH & CHEQUE WITHDRAWALS

Cash withdrawal R0 – R10 000	R5.75
Cash withdrawal R10 001 & above	R60.00
Cheque encashment	R40.00
Cash withdrawal at Teba Ltd Agency	R2.35

CASH & CHEQUE DEPOSITS*

(Tier 1) Cash deposit R0 – R5 000 plus 1.39% of transactional value	R9.11
(Tier 1) Cash deposit from R5 001 plus 1.39% of transactional value	R11.85
(Tier 2) Cash deposit R0 – R5 000 plus 1.61% of transactional value	R10.75
(Tier 2) Cash deposit from R5 001 plus 1.61% of transactional value	R12.00
(Tier 3) Cash deposit R0 – R5 000 plus 1.77% of transactional value	R11.11
(Tier 3) Cash deposits from R5001 plus 1.77% of transactional value	R12.25
(Tier 4 & 5) Cash deposits R0 – R5 000 plus 2.94% of transactional value	R12.00
(Tier 4 & 5) Cash deposits from R5 001 plus 2.94% of transactional value	R14.00
Cheque deposit R0 – R1,000	R30.00
Cheque deposit from R1,001	R42.00
Special clearance for cheque deposit	R320.00
Refer to drawer cheque	R91.02

*Note: These deposit fees are applicable to Teba Ltd as well.

TRANSFER FEES

EFT (money transfer)	R8.35
Linked account transfer	R2.72
Ad hoc internal money transfer fee	R6.22

CARD NOT PRESENT

Card-Not-Present transaction	R2.50
Card-Not-Present decline	R2.50

BALANCE ENQUIRIES

Full statement enquiry	R16.93
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CARD REPLACEMENTS

First card issued	FREE
Debit card/EMV card replacement	R138.00

ACCOUNT CLOSURE

Account closure with cash payment	R26.50
Account closure with cheque payment	R38.86

OTHER SERVICE FEES

Monthly service fee	FREE
Monthly dormancy fee	R21.02
Unclaimed funds fee	R21.02

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