

U BANK WHEN *and where* U WANT



**Mobile banking
is the easy, safe
and fast way
to bank.**

(Updated pricing: March 2021)



To register speak to a branch consultant

@ubankSA    

086000 8322 ubank.co.za

ubank Ltd Reg No. 2000/013541/06. ubank is an authorised financial services (FSP No.14740) and registered credit provider (NCRCP21).

Bank when you want and where you want

We now offer a simple and easy way for you to do your banking transactions – without visiting a branch.

By using our mobile banking app, you can bank at home, at work or on the move - at any time of day. No more waiting in queues.



Cell phones – Use any cellphone and use a USSD code (*120*101010#) to select certain transactions from a menu of options.



Smart phones – Download our mobile banking app from the IOS App Store or Google Play Store to log into your account securely.



Tablets – Make sure your tablet is connected to the internet and download the mobile banking app from the IOS App Store or Google Play Store.



Computers – Log onto **ubank's** internet banking website using your laptop or desktop computer.

Whether using a cell phone, tablet or computer to do your banking, you will be able to:

- Bank anywhere, anytime with 24/7 access to your bank account
- Monitor all the transactions on your account as they happen
- Receive SMSs whenever there is activity on your account so you can track your money

Using your cell phone, tablet or computer you can manage your money ... and more

- View balances on transactional and savings accounts
- View mini statement – last five transactions
- Make once-off payments
- Pay beneficiaries
- Transfer funds between your accounts
- Locate branches and ATMs
- Buy prepaid airtime, SMS and data bundles at the lowest rates
- Buy prepaid electricity

It's easy

Any existing **ubank** customer can register at any **ubank** branch. And once you're registered you won't need to visit the branch again!

It's safe

ubank uses advanced encryption technology to keep your information safe. Every time you want to transact on your account you will need to enter your username and password.

It's fast

With your own cell phone, tablet or computer you can do your banking as fast as you can type!

It's affordable

| Transaction Type | App | Internet Banking | USSD |
|---|-------|------------------|-------|
| Balance enquiry | Free | Free | Free |
| Registration/activation | Free | Free | Free |
| Payments | | | |
| ubank account to ubank account belonging to same customer | Free | Free | Free |
| ubank account to another customer's ubank account | R0.53 | R0.53 | R0.53 |
| ubank account to other bank account | R2.10 | R2.10 | R2.10 |
| Airtime purchase | R0.53 | R0.53 | R0.53 |
| Bill payments (Pre-paid electricity) Listed beneficiaries | R0.53 | R0.53 | R0.53 |
| Notifications | | | |
| SMS | R0.53 | R0.53 | R0.53 |
| Email | R0.53 | R0.53 | R0.53 |
| Other Transactions | | | |
| Payment limit changes on mobile | Free | Free | Free |
| Mini transaction statement | Free | Free | Free |

Very low pricing

How to register for mobile banking:

New and existing ubank customers

Pop in to your local **ubank** branch to register. You will need to bring:

- Your SA ID book/smart ID card/passport (existing and new customers)
- Proof of income (for new customers only)
- Proof of address (for new customers only)

And, let us know the cell phone number you'll be using for your banking. Should your number change, you will need to let us know.

PLEASE NOTE, you can only register for mobile banking in South Africa.

Just click to bank!

Once you have been registered you will receive an SMS from **ubank** confirming your registration. Remember, you will need to have data on your cellphone or be connected to a wi-fi network to use mobile banking.

Available on the
App Store

GET IT ON
Google Play

If you need more information call the
ubank Call Centre on 086000 8322



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